

“The innovations in BusinessObjects XI Release 2 provide the end-to-end Business Intelligence platform required to support Places for People’s ambitious five year growth strategy. We are using a number of features ranging from the data integration solution that allow us to consolidate enterprise information within a central data warehouse to web based, self-service access to that information for query, analysis and cross-organisational reporting. These capabilities will transform our insight into organisational performance and improve management across every aspect of the business, from property development and housing provision to financial services and social care.”

Tony Hayes, Head of IM+T, Places for People Group

Industry

Property management; property development

Business Pain

Support business expansion with cross-organisational reporting

Why Business Objects?

Business Objects XI Release 2 is an integrated business intelligence solution, providing a comprehensive platform from data integration, through to query and analysis via the web and performance management dashboards.

Business Objects Products and Services

BusinessObjects XI Release 2



Challenge

Places for People are one of the largest property management and development organisations in the UK with assets in excess of £2.2 billion. It owns and manages over 56,000 homes and operates throughout the country from Edinburgh to the Isle of Wight. It works in partnership with over 200 local authorities and numerous other partners. The organisation provides a range of housing solutions, specialist care and support services, employment and training opportunities and other community services to create places where people want to live.

Over the past four years, the organisation has used Business Intelligence (BI) solutions from Business Objects to monitor and manage the performance of its diverse operating units.

However, while the organisation has achieved the level of performance monitoring it required at brand/operating unit level, it lacked an overall organisational view of performance at either function or group level.

“BI must be used across the whole organisation in order to deliver insight into how to take the business forward,” says Tony Hayes, IT Director, Places for People. “Informed decisions can only be made if they are based upon one version of the truth.”

To support its rapid expansion into diverse business areas and support aggressive growth plans, Places for People decided it needed to evolve its existing Business Intelligence infrastructure. Critically it needed to implement a data warehouse to consolidate information from multiple business systems, including housing and finance.

The company also wanted to reduce reliance on external consultants for report development by empowering end users to create their own reports. “By improving the ability to deliver the information requirements of Places for People internally, the company can reduce the cost of ownership and become far more responsive to business change,” said Hayes.

Places for People decided to migrate to BusinessObjects XI Release 2 to take advantage of the greater simplicity for end users and because it offered one integrated BI platform to standardise on for all of its BI needs including data integration, performance management, enhanced web query and analysis and reporting.

The Challenge

- Lacked overall performance of organisation
- Needed to consolidate key information
- Reduce external costs on business

The Solution

- Migrated existing reports portfolio
- **visualmetrics** developed data warehouse

The Benefits

- KPI reports improved for internal managers
- Monitoring of employee performance
- Eliminate unnecessary property maintenance

